

## **Transportation Consumer Code of Conduct**

All Blair Senior Services' Transportation consumers have a responsibility to follow the code of conduct while riding our vans. Some parts of the code are just common sense; others are dictated by funding sources rules and state laws.

### **Pay the correct fare**

Please make sure you have the correct co-pay amount for each destination of your trip. You may not have the same driver each time.

### **Do not distract the driver or bother others**

Do not threaten or harm the driver or other passengers. Interfering with the safe operation of the vehicle is hazardous to you and everyone else and it could get you arrested.

### **No Smoking**

There is no smoking on our vans; this includes e-cigarettes.

### **Wear your seat belt**

You must be in your seat and safely belted in at all times while the vehicle is moving. Do not exit the vehicle prior to your assigned stop.

### **Use headphones and respect others' privacy**

Do not play music onboard our vans; use headphones instead.

### **Use your inside voice**

If you talk on your phone, be mindful of your language, keep your voice low and your call brief.

### **Keep it clean**

Respect those who will ride after you. Keep your feet off the seats and take your trash with you.

### **No shirt, no shoes – you know the rest**

Just like in stores and other businesses, consumers without shirts or shoes will be refused service.

### **Use only G-rated words**

Using profanity or derogatory statements is not tolerated on our vans. Please be respectful to the driver and other riders.

### **No alcohol or illegal drugs**

Use of drugs and alcohol are not permitted on our vans.

### **Door-to-door service**

Drivers can help you from your door to the van and from the van to your door, but are not permitted to go inside your home.

### **Bags**

Keep your bags on your lap or under your seat - not on the seat next to you or in the aisles. You are not permitted to bring more bags than you can safely carry in one trip.

### **Service animals**

Service animals must be under your control and not aggressive to other riders or the driver.