



## ESCORT POLICY

If you cannot travel independently, because of your age, a disability or a language barrier, an escort is allowed to accompany you on your trips.

Be certain when you schedule a trip, that you tell the scheduler that you will be using an escort. The fare for both you and your escort will be given to you during the scheduling process.

**IF A PERSON WHO IS FUNCTIONING AS AN ESCORT IS ELIGIBLE FOR SHARED RIDE FUNDING, THE TRIP MUST UTILIZE THAT FUNDING SOURCE. FARES AND COPAYS FOR THE ESCORT WILL BE THE SAME AS IF THE ESCORT WERE SCHEDULING THEIR OWN TRIP.**

**IF THE ESCORT IS NOT ELIGIBLE FOR SHARED RIDE FUNDING, THE FARE WILL BE \$2.00 REGARDLESS OF DISTANCE.**

You may bring someone with you as an escort in the following cases:

- If you cannot travel independently, or you need any assistance due to age, illness, physical or mental disability
  - This need must be verified by your physician
- If you do not speak English, you can bring someone with you to interpret.
  - Either transportation will be arranged with a driver who can communicate with the you, or a volunteer interpreter escort will be allowed to ride with you, or a translation service such as the Language Line will be utilized.
  - The policy covers not only people who speak a language other than English, but also the needs of people whose disabilities impede speech, hearing and vision.

**Who can be an Escort?** – An Escort is a person that will accompany you due to your physical/mental/developmental capacity or limited English proficiency.

- Examples of an escort include, but are not limited to, parent, guardian, or an individual who assumes parental like responsibility, or the adult child of a geriatric parent.
- The escort's presence is required to ensure that you receive proper medical service/treatment, or complete your trip successfully
- The escort may not be employed by or provided by the transportation company delivering the transport.