If you are registering a child who is under 18 years of age, a parent or guardian can accompany the child to their appointments at no cost to you.

Important: You can obtain transportation services while you are completing the registration process. However, the county MATP must receive a signed registration form from you within 30 days of when your services begin.

Once you are registered, you will be sent additional written information of how to use the MATP services. Your registration is good as long as you continue to receive Medical Assistance.

Please Note: Transportation may be limited due to the MATP defined service area.

MATP <u>Cannot</u> Be Used for the Following Trips:

- Emergency ambulance transportation
- Non-medical trips such as for grocery shopping or for social activities
- To obtain medical care that is <u>not cov</u>-<u>ered</u> by Medical Assistance
- Trips of less than ¹/₄ mile, unless the consumer is unable to walk that distance
- Litter (stretcher), door through door or attendant required transportation

For information regarding the MATP in Blair County, contact:

Blair Senior Services, Inc. 1320 12th Avenue Altoona, PA 16601

> (814) 695-3500 or 1-800-458-5552

TTY-TTD 1-800-783-7067 Fax 696-6314

Office Hours: Monday through Friday 8:00 a.m. to 4:00 p.m.

Mission Statement

Blair Senior Services, Inc. is committed to enhancing the lives of older individuals, their families and others in need by coordinating and providing support and assistance through a system of quality home and community based programs and services.

Our professional staff and volunteers are dedicated to the principles and values of advocacy, empowerment, dignity and respect. MEDICAL ASSISTANCE TRANSPORTATION PROGRAM (MATP)



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THE MEDICAL ASSISTANCE TRANSPORTATION PROGRAM (MATP)

If you or anyone in your family is a Medical Assistance recipient, you may be able to get help with transportation to get to and from medical providers. The Medical Assistance Transportation Program (MATP) provides rides to medical care at no cost to you. You can also receive mileage reimbursement if you use your own car or find someone willing to give you a ride.

Where can you go with MATP?

You can use MATP services to get to any health care service that is covered by Medical Assistance. This includes appointments with your:

- Doctor
- Dentist
- Psychologist or Psychiatrist
- Drug and Alcohol Treatment Clinics
- Any other MA provider

You can also use MATP to go to the pharmacy for prescriptions, to the hospital for tests, or to medical equipment suppliers.

Please Note: Transportation may be limited due to the MATP defined service area.

Transportation Access Standards

The Grantee assures that transportation is available only to get consumers to and from qualified Medicaid enrolled providers of their choice who are generally available and used by other members of the community or locality in which the consumer is located.

Pharmacy Providers - Grantees shall only provide transportation to a choice of two pharmacies closest to the consumer's residence or two pharmacies closest to the consumer's prescribing physician's office (if the prescription was provided at the office visit and is being filled in route from the prescribing physician's office).

Methadone Treatment - Grantees shall only provide transportation to methadone treatment up to the closest in-network.

How is Transportation Provided?

The MATP provides rides in the least costly way to meet your needs. You will usually be riding with other passengers. Depending on where you need to go, MATP can arrange a ride for you using vans, taxis, or accessible vehicles for persons with disabilities. If you can ride a bus, and you do not live far from a bus route, you may be reimbursed for the cost of riding the bus.

The Blair County MATP provides mileage reimbursement at the rate of 12 cents per mile and also reimburses you for any parking and turnpike toll costs involved in your trip.

How To Register for MATP Services

If you are in need of MATP services, call your county MATP to "register." In Blair County, call (814) 695-3500 or 1-800-458-5552. You will be asked to provide your ACCESS card number to make sure you are eligible for MATP services, and you will be asked a few questions about your need for transportation.

Make sure to inform the MATP about any special needs you may have, such as you use a wheelchair or walker; if you have any problem that keeps you from riding in a bus or van with other people; or if you need to have someone go with you to your appointments.

When you schedule a ride through MATP, you are expected to be ready at the curb to be picked up. If you have any disabilities or limitations that keep you from getting to the curb, inform the MATP who is required to provide you with <u>door-to-door</u> service when medically necessary.